



IT Support Prices - 2026

THE CYBERSECURITY FOCUSED IT SUPPORT COMPANY

Plans & Pricing

Managed IT Services Tailored to Your Business

Managed IT Services

Quickly and easily meet your core design needs

£12 /month (per user)

What included

- ✓ Daily MS 365 backups
- ✓ Microsoft 365 Management & Support
- ✓ 24/7/365 IT Helpdesk
- ✓ Standard IT Requests
- ✓ Wi-Fi Management
- ✓ 1-Hour Response time
- ✓ Third Party App Support
- ✓ Silver Cybersecurity
- ✗ 24/7/365 Endpoint Detection and Response
- ✗ 24/7/365 Identity Threat Detection and Response
- ✗ Compliance & Advanced Security Support

A monthly fee of £125 per month applies per MS365 organisation.

We also offer the following add-ons:

■ **Gold Cyber Security Upgrade** (+£5 per user/mo):

Includes 24/7 Endpoint & Identity Threat Detection (EDR & ITDR) for maximum protection.

■ **Compliance & Advanced MS 365 Config** (+£100 per org/mo):

Includes GDPR/FCA support, advanced reporting, client questionnaires, and mobile device security (iPhone & Android)

Why AIS Technology?

Headquartered in Essex, AIS Technology has engineers distributed across the South and Midlands. Our expert help desk is included in all our service levels, and if a site visit is required we can usually dispatch an engineer the same day. AIS Engineers have worked for some of the largest global enterprises, and bring that experience to your business. No other SMB IT Support company can beat us on capability, combined with our competitive rates and partnerships with Microsoft, Dell, Cisco and others - we believe we offer the best value IT services on the market.

24/7/365 help desk
Managed WiFi

Enterprise-level support

Same-day site deployment

Cybersecurity Specialists

Project Consultancy

Structured Cabling

Hardware Rental



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Let's Connect

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